

Our Emergency Response

Key Components of the El Paso Pipeline Group's Safety Program

The El Paso Pipeline Group invests substantial human and financial resources in efforts to ensure the integrity of its system. We feel the best emergency response system begins with prevention and continuous monitoring. However, in the event of an emergency, we implement well-defined and extensively tested response plans. Here's an outline of El Paso Pipeline Group's emergency response preparedness program:

What does the El Paso Pipeline Group do in an emergency?

We first determine necessary steps to protect life and property, and we call 911. Our immediate next step is to isolate the affected section of pipe, shut off the flow of gas, and allow the remaining gas, which is lighter than air, to dissipate. Concurrently, we assemble a team of experts from various areas of our company to address the emergency. Our main concern is the safety of the community and the response team. Once all safety issues are addressed, we begin assessing any property damage resulting from the incident. Further, we preserve the integrity of the site and work closely with local, state, and federal agencies to determine the cause of the incident and appropriate remedial measures.

What do the El Paso Pipeline Group's emergency response plans cover?

The plans outline the steps to be taken in the event of a fire, rupture, major leak, or serious incident occurring at or near one of our facilities. The plans are developed to prepare our employees and local emergency response personnel to handle emergency situations involving our facilities and to protect the public. The plans outline the roles and responsibilities of company, contractor, and local response personnel. Communication and cooperation with local organizations are key components of the emergency response plans, and the feedback from these interactions is used in the development and revision of these plans.

How does the El Paso Pipeline Group's safety record compare to others in the natural gas pipeline business?

The El Paso Pipeline Group is a leader in safety and compliance. The company's efforts include continuous computer monitoring, ongoing visual surveillance, corrosion protection, and public awareness education. The company dedicates thousands of hours a month to maintaining safe and reliable pipelines.